



Sustainment Technologies  
3131 Briarcrest, Suite 100  
Bryan, Texas 77802-3052  
Phone: (979) 764-2080  
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## GENERAL SERVICES ADMINISTRATION

Federal Supply Service  
Authorized Federal Supply Schedule Pricelist  
Schedule for-Logistics Worldwide (Logworld)

Contract No. GS-10F-0135T

Option Period 1: February 8, 2012 through February 7, 2017

Special Item No. (SIN) 874-501

## ENCLOSURES

All original terms and conditions outlined in the base contract period remain unchanged and are included herein.

Job Descriptions

Option Period 1 - Prices



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**GSA CONTRACT NO. GS-10F-0135T  
SPECIAL ITEM NO. (SIN) 874-501**

**BASE CONTRACT TERMS AND CONDITIONS**

# GENERAL SERVICES ADMINISTRATION

## Federal Supply Service *Authorized Federal Supply Schedule Price List*

On-line access to contract ordering information, terms and conditions, up-to-date pricing and the option to create an electronic delivery order is available through *GSAAdvantage!™*, a menu-driven database system. The INTERNET address for *GSAAdvantage!™* is: <http://www.GSAAdvantage.gov>.

### Schedule for-Logistics Worldwide (Logworld)

Federal Supply Group: 874      Class: R706

Contract Number:GS-IOF-0135T

For more information on ordering from Federal Supply Schedules

Click on the FSS Schedules button at <http://www.fss.gsa.gov>

Contract Period: February 08, 2007 through February 07, 2012

Contractor: Torres & Associates, Inc.,  
dba Sustainment Technologies  
3131 Briarcrest, Suite 100  
Bryan, TX 77802 3052

Business Size:  
Small, Disadvantaged, 8(a),  
Veteran Owned,  
Service-Disabled Veteran  
Owned

Telephone: (979) 764-2080

Extension:

FAX Number:(979) 764-2090

Web Site: [www.sustainment.net](http://www.sustainment.net)

E-mail: [edward.torres@sustainment.net](mailto:edward.torres@sustainment.net)

Contract Administration: Edward Torres

## Company Background and Information

Sustainment Technologies (ST) offers high quality programs to reduce the lifecycle costs of owning and operating medical and scientific equipment. ST was founded in 1970 as Torres & Associates, Inc. and has been providing a variety of services to commercial and government clients since that time.

For this Logworld contract, we offer full service support for medical equipment to include anesthesia, imaging, CT, MRI and other specialty modalities.

### On-Site Programs

We also offer multi-personnel on-site programs involving a two-phase strategy for providing cost efficient and effective equipment service without sacrificing quality.

We place the most proficient clinical engineers and/or program managers at the facility as full time employees.

Cost efficient training utilizing the various tools available from ST's resources.

Our on-site programs work closely with facility personnel to manage all facets of equipment utilization and maintenance to ensure patient safety and greatest uptime. We utilize a sophisticated database to track all service data and our standards meet or exceed all JCAHO standards. Reporting of key maintenance events for each item of equipment is available to the customer real-time as required. This allows us to provide clients with access to information and services that we believe is unique in this industry.

### Performance Based Logistics

Our programs have reduced costs and enhanced asset maintenance visibility at several DOD and other Government medical facilities. Our programs are well suited to augment deployed Biomedical personnel in DOD facilities or Guard/Reserve personnel at any other government medical facility.

### Single Point of Contact -One Contract

You will need to make only one call for any type of equipment service, rather than numerous individual calls. We can provide responsive emergency repairs as part of our program, but our emphasis is on preventive maintenance and service management, to maximize the uptime of your equipment.

## CUSTOMER INFORMATION:

1a. Table of Awarded Special Item Number(s) with appropriate cross-reference to page numbers: 874-501

1b. Identification of the lowest priced model number and lowest unit price for that model for each special item number awarded in the contract. This price is the Government price based on a unit of one, exclusive of any quantity/dollar volume, prompt payment, or any other concession affecting price. Those contracts that have unit prices based on the geographic location of the customer, should show the range of the lowest price, and cite the areas to which the prices apply.

1c. If the Contractor is proposing hourly rates a description of all corresponding commercial job titles, experience, functional responsibility and education for those types of employees or subcontractors who will perform services shall be provided if hourly rates are not applicable, indicate "Not applicable" for this item.

2. Maximum Order: \$1,000,000.00

3. Minimum Order: \$300.00

4. Geographic Coverage (delivery area): Domestic only

5. Point(s) of production (city, county, and state or foreign country): Same as company address

6. Discount from list prices or statement of net price: Government net prices (discounts already deducted). List at the end of this pricelist.

7. Quantity Discounts: None offered

8. Prompt payment terms: 1% - 10, Net 30 days

9a. Notification that Government purchase cards are accepted at or below the micro-published threshold: Yes

9b. Notification whether Government purchase cards are accepted or not accepted above the micro-purchase threshold: Will accept over \$2,500.

10. Foreign items (list items by country of origin): None

11a. Time of Delivery (Contractor insert number of days): Specified on the Task Order

11b. Expedited Delivery. The Contractor will insert the sentence "Items available for expedited delivery are noted in this price list." under this heading. The Contractor may use a symbol of its choosing to highlight items in its price list that have expedited delivery: Contact Contractor

11c. Overnight and 2-day delivery. The Contractor will indicate whether overnight and 2-day delivery are available. Also, the Contractor will indicate that the schedule customer may contact the Contractor for rates for overnight and 2-day delivery: Contact Contractor

11d. Urgent Requirements. The Contractor will note in its price list the "Urgent Requirements" clause of its contract and advise agencies that they can also contact the Contractor's representative to effect a faster delivery: Contact Contractor

12. F.O.B. Point(s): Destination

13a. Ordering Address(es): Same as company address

13b. Ordering procedures: For supplies and services, the ordering procedures, information on Blanket Purchase Agreements (BPA's), and a sample BPA can be found at the GSA/FSS Schedule homepage ([fss.gsa.gov/schedules](http://fss.gsa.gov/schedules)).

14. Payment address(es): Same as company address

15. Warranty provision: Contractor's standard commercial warranty

16. Export Packing Charges (if applicable): N/A

17. Terms and conditions of Government purchase card acceptance (any thresholds above the micro-purchase level): Contact Contractor

18. Terms and conditions of rental, maintenance, and repair (if applicable): N/A

19. Terms and conditions of installation (if applicable): N/A

20. Terms and conditions of repair parts indicating date of parts price lists and any discounts from list prices (if applicable): N/A

20a. Terms and conditions for any other services (if applicable): N/A

21. List of service and distribution points (if applicable): N/A

22. List of participating dealers (if applicable): N/A

23. Preventive maintenance (if applicable): Included. Contact Contractor for FFP maintenance programs.

24a. Special attributes such as environmental attributes, (e.g., recycled content, energy efficiency, and/or reduced pollutants): N/A

24b. If applicable, indicate that Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services and show where full details can be found (e.g. contractor's website or other location.) The EIT standards can be found at: [www.Section508.gov/](http://www.Section508.gov/).

25. Data Universal Numbering System (DUNS) number: 04-4771756

26. Notification regarding registration in Central Contractor Registration (CCR) database: Registered

Contractor will accept LH and FFP

## BLANKET PURCHASE AGREEMENTS (BPA)

Blanket Purchase Agreements (BPAs) are permitted under this contract and can reduce costs and save time because individual orders and invoices are not required for each procurement but can instead be documented on a consolidated basis. The Contractor agrees to enter into BPA's with ordering activities provided that:

- (a) The period of time covered by such agreements shall not exceed the period of the contract including option year period(s).
- (b) Orders placed under such agreements shall be issued in accordance with all applicable regulations and the terms and conditions of the contract, and
- (c) BPA's may be established to obtain the maximum discount (lowest net price) available in those schedule contracts containing volume or quantity discount arrangements.

The GSA encourages agencies to use BPA's to seek further price reductions.

Teaming Arrangements are permitted with other FSS Contractors in accordance with FAR 9.6, Teaming Arrangements, which may be incorporated into your BPA.

FAR 13.2 provides the following procedures for establishing a BPA under the Simplified Acquisition Procedures:

The Contracting Officer may use a BPA when there is:

A need for a wide variety of items, but the exact items, quantities and delivery requirements are not known in advance.

A need for commercial sources of supply for one or more offices that do not have purchasing authority.

To reduce the administrative burden of writing numerous purchase orders. Contracting Officers must contact Vendors to negotiate the terms and conditions of the BPA.

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**GSA CONTRACT NO. GS-10F-0135T  
SPECIAL ITEM NO. (SIN) 874-501**

**JOB DESCRIPTIONS**

## JOB DESCRIPTION: Biomedical Equipment Specialist II

### QUALIFICATIONS, REQUIREMENTS & PERFORMANCE MEASURES

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**EDUCATION:** Associate Degree in Electronics, or Military electronic school.

**EXPERIENCE:** Three (3) years hospital experience in clinical areas.

**CERTIFICATION/LICENSURE:** A.S. in Applied Science in Biomedical Technology or equivalent Military Biomedical Imaging school.

**SPECIAL SKILLS:** Must know how to solder, how to utilize basic test equipment such as a DVM, an oscilloscope, a function generator and a frequency meter. Must be knowledgeable in general performance assurance of medical equipment. Must possess knowledge of the technology involved in the design and operation of medical systems used in the diagnosis and therapy of patients in the hospital.

**PHYSICAL:** Occasional light lifting required.

**OTHER:** Must work well with people and possess a desire to provide a service to the medical and hospital personnel. Tact and interpersonal skills are a necessity. Must be cognizant of the legal liabilities imposed upon the hospital and the department resulting from any actions or inaction's during the course of the job.

### REQUIREMENTS & BASIC FUNCTIONS

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Tasks: Specialist II, and in conjunction with other company personnel:

1. Performs routine, scheduled inspections & unscheduled services on medical device in a facility environment or clinical in accordance with the program criteria to ensure patient and staff safety and efficacy of equipment function.
2. Repairs, calibrates and maintains medical equipment using hand tools, power tools, measuring devices and with full knowledge of manufacturer's manuals, troubleshooting techniques, and preventive maintenance schedules.
3. Thoroughly documents all repairs and maintenance activities in a timely manner.
4. Insures all equipment files are kept up to date and ready for inspection.
5. Insures that all scheduled services are completed by the '21st of each month.
6. Consults with medical staff to ascertain that equipment functions properly and safely, utilizing knowledge of electronics, medical terminology, human anatomy and physiology, chemistry and physics.
7. Assists in the development of repair and performance assurance procedures.
8. Promotes safe and effective use and/or troubleshooting of medical equipment in the areas of responsibility
9. Will provide occasional in-service for hospital staff on the safe operation and effective servicing of medical devices.
10. Will perform the initial checkout and installation of new medical devices.
11. Will attend, when possible, training for medical equipment at OEM's or ISO's training facility.

#### OTHER:

1. The Specialist II is also responsible for any other task necessary to further the goals of the company and its customers within those established standards of effective servicing of medical devices.
2. Demonstrates friendly, courteous, and helpful behavior with hospital staff, patients and visitors.
3. Complies with all hospital policies with regard to job performance.
4. Specialist II will also be available to assist other technicians when their expertise is needed to repair complicated medical equipment.
5. Will arrange training class for equipment he/she has attended and prepare all literature for training.

## JOB DESCRIPTION: Biomedical Equipment Specialist III

### QUALIFICATIONS, REQUIREMENTS & PERFORMANCE MEASURES

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**EDUCATION:** Associate Degree in Electronics, or Military electronic school.

**EXPERIENCE:** Five (5) years or more hospital experience in clinical areas.

**CERTIFICATION/LICENSURE:** A.S. in Applied Science in Biomedical Technology, Manufacturers Training or equivalent Military Biomedical Imaging School.

**SPECIAL SKILLS:** Must know how to solder, how to utilize basic test equipment such as a DVM, an oscilloscope, a function generator and a frequency meter. Must be knowledgeable in general performance assurance of medical equipment. Must possess knowledge of the technology involved in the design and operation of medical systems used in the diagnosis and therapy of patients in the hospital. Must have had some managing experience of Biomedical Technicians (preferred but not a necessity).

**PHYSICAL:** Occasional light lifting required.

**OTHER:** Must work well with people and possess a desire to provide a service to the medical and hospital personnel. Tact and interpersonal skills are necessities. Must be cognizant of the legal liabilities imposed upon the hospital and the department resulting from any actions or inaction's during the course of the job. Must be willing to teach his /her peers about equipment he/she has been factory trained on. Must be a leader in a group and be willing to meet teams needs when crisis arises and his/hers experience is needed at different locations.

### REQUIREMENTS & BASIC FUNCTIONS

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Tasks: Specialist III, and in conjunction with other company personnel:

1. Is a leader and leads by example.
2. Teaches, helps, instructs other junior personnel in the art of servicing medical equipment and taking care of the customer, but not limited to only that.
3. Performs routine, scheduled inspections & unscheduled services on medical device in a facility environment or clinical in accordance with the program criteria to ensure patient and staff safety and efficacy of equipment function.
4. Repairs, calibrates and maintains medical equipment using hand tools, power tools, measuring devices and with full knowledge of manufacturer's manuals, troubleshooting techniques, and preventive maintenance schedules.
5. Thoroughly documents all repairs and maintenance activities in a timely manner.
6. Insures all equipment files are kept up to date and ready for inspection.
7. Insures that all scheduled services are completed by the 21st of each month.
8. Consults with medical staff to ascertain that equipment functions properly and safely, utilizing knowledge of electronics, medical terminology, human anatomy and physiology, chemistry and physics.
9. Assists in the development of repair and performance assurance procedures.
10. Promotes safe and effective use and/or troubleshooting of medical equipment in the areas of responsibility
11. Will provide occasional in-service for hospital staff on the safe operation and effective servicing of medical devices.
12. Will perform the initial checkout and installation of new medical devices.
13. Will attend, when possible, training for medical equipment at OEM's or ISO's training facility.

#### OTHER:

1. The Specialist III is also responsible for any other task necessary to further the goals of the company and its customers within those established standards of effective servicing of medical devices.
2. Demonstrates friendly, courteous, and helpful behavior with hospital staff, patients and visitors.
3. Complies with all hospital policies with regard to job performance.
4. Specialist III will also be available to assist other technicians when their expertise is needed to repair complicated medical equipment.
5. Will arrange training class for equipment he/she has attended and prepare all literature for training.
6. May be asked to perform inspections of facility files for accuracy.

## JOB DESCRIPTION: Imaging Specialist, Level II

### QUALIFICATIONS, REQUIREMENTS & PERFORMANCE MEASURES

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**EDUCATION:** Associate Degree in Electronics, or Military electronic school.

**EXPERIENCE:** Five (5) years or more hospital experience in clinical areas.

**CERTIFICATION/LICENSURE:** AS. in Applied Science in Biomedical Technology, Manufacturers Training or equivalent Military Biomedical Imaging School. Specialized training and/or certification for servicing CT (Single Slice), Vascular and Nuclear Digital equipment.

**SPECIAL SKILLS:** Must know how to solder, how to utilize basic test equipment such as a DVM, an oscilloscope, a function generator and a frequency meter. Must be knowledgeable in general performance assurance of Diagnostic Imaging Equipment. Must possess knowledge of the technology involved in the design and operation of medical systems used in the diagnosis and therapy of patients in the hospital.

**PHYSICAL:** Occasional light lifting required.

**OTHER:** Must work well with people and possess a desire to provide a service to the medical and hospital personnel. Tact and interpersonal skills are necessities. Must be cognizant of the legal liabilities imposed upon the hospital and the department resulting from any actions or inaction's during the course of the job. Must be willing to teach his/her peers about equipment he/she has been factory trained on. Must be a leader in a group and be willing to meet teams needs when crisis arises and his/hers experience is needed at different locations.

### REQUIREMENTS & BASIC FUNCTIONS

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Tasks: Imaging Specialist, Mid-Level, and in conjunction with other company personnel:

1. Is a leader and leads by example.
2. Teaches, helps, instructs other junior personnel in the art of servicing Diagnostic Imaging Equipment and taking care of the customer, but not limited to only that.
3. Performs routine, scheduled inspections & unscheduled services on medical device in a facility environment or clinical in accordance with the program criteria to ensure patient and staff safety and efficacy of equipment function.
4. Repairs, calibrates and maintains Diagnostic Imaging Equipment using hand tools, power tools, measuring devices and with full knowledge of manufacturer's manuals, troubleshooting techniques, and preventive maintenance schedules.
5. Thoroughly documents all repairs and maintenance activities in a timely manner.
6. Insures all equipment files are kept up to date and ready for inspection.
7. Insures that all scheduled services are completed by the 21<sup>st</sup> of each month.
8. Consults with medical staff to ascertain that equipment functions properly and safely, utilizing knowledge of electronics, medical terminology, human anatomy and physiology, chemistry and physics.
9. Assists in the development of repair and performance assurance procedures.
10. Promotes safe and effective use and/or troubleshooting of Diagnostic Imaging Equipment in the areas of responsibility
11. Will provide occasional in-service for hospital staff on the safe operation and effective servicing of medical devices.
12. Will perform the initial checkout and installation of new medical devices.
13. Will attend, when possible, training for Diagnostic Imaging Equipment at OEM's or ISO's training facility.

#### OTHER:

1. The Imaging Specialist, Mid-Level, is also responsible for any other task necessary to further the goals of the company and its customers within those established standards of effective servicing of medical devices.
2. Demonstrates friendly, courteous, and helpful behavior with hospital staff, patients and visitors.
3. Complies with all hospital policies with regard to job performance.
4. Imaging Specialist, Mid-Level, will also be available to assist other technicians when their expertise is needed to repair complicated Diagnostic Imaging Equipment.
5. Will arrange training class for equipment he/she has attended and prepare all literature for training.
6. May be asked to perform inspections of facility files for accuracy.

## JOB DESCRIPTION: Imaging Specialist, Level III

### QUALIFICATIONS, REQUIREMENTS & PERFORMANCE MEASURES

---

**EDUCATION:** Associate Degree in Electronics, or Military electronic school.

**EXPERIENCE:** Five (5) years or more hospital experience in clinical areas.

**CERTIFICATION/LICENSURE:** A.S. in Applied Science in Biomedical Technology, Manufacturers Training or equivalent Military Biomedical/Imaging School. Specialized training and/or certification for servicing CT, MRI and PET Scan equipment.

**SPECIAL SKILLS:** Must know how to solder, how to utilize basic test equipment such as a DVM, an oscilloscope, a function generator and a frequency meter. Must be knowledgeable in general performance assurance of Diagnostic Imaging Equipment. Must possess knowledge of the technology involved in the design and operation of medical systems used in the diagnosis and therapy of patients in the hospital.

**PHYSICAL:** Occasional light lifting required.

**OTHER:** Must work well with people and possess a desire to provide a service to the medical and hospital personnel. Tact and interpersonal skills are necessities. Must be cognizant of the legal liabilities imposed upon the hospital and the department resulting from any actions or inaction's during the course of the job. Must be willing to teach his /her peers about equipment he/she has been factory trained on. Must be a leader in a group and be willing to meet teams needs when crisis arises and his/hers experience is needed at different locations.

### REQUIREMENTS & BASIC FUNCTIONS

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Tasks: Imaging Specialist, High-Level, and in conjunction with other company personnel:

1. Is a leader and leads by example.
2. Teaches, helps, instructs other junior personnel in the art of servicing Diagnostic Imaging Equipment and taking care of the customer, but not limited to only that.
3. Performs routine, scheduled inspections & unscheduled services on medical device in a facility environment or clinical in accordance with the program criteria to ensure patient and staff safety and efficacy of equipment function.
4. Repairs, calibrates and maintains Diagnostic Imaging Equipment using hand tools, power tools, measuring devices and with full knowledge of manufacturer's manuals, troubleshooting techniques, and preventive maintenance schedules.
5. Thoroughly documents all repairs and maintenance activities in a timely manner.
6. Insures all equipment files are kept up to date and ready for inspection.
7. Insures that all scheduled services are completed by the 21st of each month.
8. Consults with medical staff to ascertain that equipment functions properly and safely, utilizing knowledge of electronics, medical terminology, human anatomy and physiology, chemistry and physics.
9. Assists in the development of repair and performance assurance procedures.
10. Promotes safe and effective use and/or troubleshooting of Diagnostic Imaging Equipment in the areas of responsibility
11. Will provide occasional in-service for hospital staff on the safe operation and effective servicing of medical devices.
12. Will perform the initial checkout and installation of new medical devices.
13. Will attend, when possible, training for Diagnostic Imaging Equipment at OEM's or ISO's training facility.

#### OTHER:

1. The Imaging Specialist, High-Level, is also responsible for any other task necessary to further the goals of the company and its customers within those established standards of effective servicing of medical devices.
2. Demonstrates friendly, courteous, and helpful behavior with hospital staff, patients and visitors.
3. Complies with all hospital policies with regard to job performance.
4. The Imaging Specialist, High-Level, will also be available to assist other technicians when their expertise is needed to repair complicated Diagnostic Imaging Equipment.
5. Will arrange training class for equipment he/she has attended and prepare all literature for training.
6. May be asked to perform inspections of facility files for accuracy.

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**GSA CONTRACT NO. GS-10F-0135T  
 SPECIAL ITEM NO. (SIN) 874-501  
 OPTION PERIOD 1 - PRICES**

LABOR CATEGORY	HOURLY RATE	RATES AFTER REGULAR HOURS (5:00pm-8:00am) M-F	RATES WEEKEND & HOLIDAYS
Biomedical Equipment Specialist- Level II	\$128.10	\$192.15	\$256.20
Biomedical Equipment Specialist- Level III	\$180.50	\$270.75	\$361.00
Imaging Equipment Specialist Level II	\$319.07	\$478.61	\$638.14
Imaging Equipment Specialist- Level III	\$347.02	\$520.53	\$694.04

\*All prices include the Industrial Funding Fee.